

Refund Administration fee policy

From 26th April, we will charge a 100 yen fee for every refund application made for any reasons whatsoever.

“Refund Administration fee” 100 yen per person

(applies to all purchasement through ticket counter, ticket machine or internet “Limousine Web Reservation”)

*Ticket, obtained through ticket counter or ticket machine, is exchangeable once to a next bus before the ticket expires without administration fee.

“Limousine Web Reservation” customers can exchange up to three times without administration fee.

“Notes”

Cannot be refunded after bus departure.